HERITAGE
HEALTH NETWORK

Phone: **(866) 744-1231**
Fax: **(909) 966-4069**
info@heritagehealthnetwork.com
www.heritagehealthnetwork.com

ECM and CS Referral Form

Enhanced Care Management (ECM) and Community Supports (CS) is a Medi-Cal benefit that provides comprehensive care management services to Medi-Cal members with complex health and/or social needs.

Enhanced Care Management services are NOT available for D-SNP members. Select ALL that apply:

Transitioning from ECM with another CA Medi-Cal health plan

Individuals or family experiencing homelessness

(WCM) with additional needs beyond the CCS Condition

Adult or Youth with serious mental illness (SMI) and/or substance use disorder (SUD) needs

Adults living in the community and at risk for long-term care institutionalization

Individuals who is pregnant or 12 or fewer months postpartum

Adult or Youth at risk for avoidable hospital and/or ER admissions

Adult nursing facility resident transitioning to the community

Child or youth involved in Child Welfare

Adult or Youth transitioning from incarceration or who have transitioned within the last 12 months

Child or youth enrolled in California Children's Services (CCS) or CCS Whole Child Model

External referral by* (select one):   Hospital   SNF   PCP   Clinic   Other: _____

Referring individual name:* _____

Referring organization name:* _____

Referrer phone number:* (___) _____

Referrer email address:* _____

Has the member expressed interest in opting into ECM?
Yes, I have already discussed the program with the member.
Comments: _____
No, I would like to validate ECM eligibility prior to discussing ECM with the member

Member name:* _____

Medi-Cal client ID number CIN)* _____   Member date of birth:* _____

Member address:* _____

Referrer phone number:* (___) _____   Best time to contact: _____

Member preferred language:* _____

Caregiver name: _____

Caregiver's phone number: (___) _____

ADDITIONAL COMMENTS (include additional social determinants of health considerations, such as food, housing, employment insecurity, history of ACES/trauma, history of recent contacts with law enforcement, former foster youth)

_____

Community Supports is a Medi-cal benefit that are non-medical services provided as cost-effective alternatives to traditional medical services and settings. **COMMUNITY SUPPORTS SERVICES:**

Housing Transition Navigation Services

Housing Deposits

Medically Supportive Food/ Meals/ Medically Tailored Meals

Community Transition Services/ Nursing Facility Transition to a Home

Housing Tenancy & Sustaining Services

Asthma Remediation

Environmental Accessibility Adaptation (Home modifications)

Nursing Facility Transition/ Diversion to Assisted Living Facilities